



Using telemedicine, you have access to licensed medical and behavioral health providers virtually, 24/7/365 right from the comfort of your home. Depending on your telehealth provider, these visits may be available via phone or video chat. We are encouraging everyone to utilize telemedicine as the first level of care before going to a medical facility where you risk exposure to and spread of illnesses including COVID-19.

Currently, during this health pandemic, all medical and behavioral health telemedicine visits are covered in full without cost sharing (i.e., copays, deductibles and coinsurance) by all major insurance plans in MA.



Blue Cross Blue Shield

- Download the Wellconnection App or visit www.wellconnection.com



Harvard Pilgrim Health Care

- Visit www.doctorondemand.com



Allways Health Partners

- Visit ondemand.partners.org or app via allwaysmember.org



Tufts Health Plan

- Visit teladoc.com/tuftshealthplan or call toll free 1-800-835-2362



Fallon Community Health Plan

- Visit teladoc.com/fallon or call toll free 1-800-835-2362



Health New England

- visit healthnewengland.org/Teladoc or call toll free 1-800-835-2362